



SVN IE -002-2023

OPEN TO INTERNAL AND EXTERNAL CANDIDATES

Position Title : **MHPSS Cultural Mediator**
Duty Station : **Dublin, Ireland**
Classification : **General Service**
Type of Appointment : **Special Short Term UG**

Estimated Start Date : **As soon as possible**

Closing Date : **7 March, 2023**
Reference code : **SVN IE -002-2023**

Established in 1951, IOM is a Related Organization of the United Nations, and as the leading UN agency in the field of migration, works closely with governmental, intergovernmental and non-governmental partners. IOM is dedicated to promoting humane and orderly migration for the benefit of all. It does so by providing services and advice to governments and migrants.

IOM is committed to a diverse and inclusive environment. Internal and external candidates are eligible to apply to this vacancy.

Context:

IOM opened an office in Ireland in 2001. Ireland became a full member government of IOM in 2002. IOM Ireland provides with programming activities in the following areas of migration management: Assisted Voluntary Return and Reintegration, Resettlement, Family Reunification, Counter-Trafficking, Protection, Mental Health and Psychosocial Support (MHPSS).

The proposed project is designed to support the International Protection Accommodation Services (IPAS), of the Department of Children, Integration, Equality, Disability and Youth, to provide international protection applicants residing in Citywest and potentially other Centres in the Dublin area, with Community-Based Mental Health and Psychosocial Support (CB MHPSS)[1] through Psychosocial Mobile Teams, with the aim of improving psychosocial well-being from a bio-psychological, socio-relational and cultural perspective and strengthening the overall resilience of beneficiaries, who have recently applied for International Protection (IP) in Ireland

Under the overall supervision of Senior Project Coordinator and the direct supervision of the Site Coordinator Assistant, the incumbent will support in the implementation of project activities related to the provision of counselling services to international protection applicants hosted in transit accommodation centres in Ireland.

Core Functions / Responsibilities:

- Provide individual and group counselling to the affected population in need.
- Coordinate with the Site Coordinator Assistant and other members of the team the integration of mental health and psychosocial support considerations in community-based activities along the full spectrum of the intervention pyramid.
- Conduct rapid MHPSS assessments to residents, in collaboration with the Social Worker, and inform the existing referral mechanisms.
- In collaboration with the Community Mobilizer, design psychoeducation sessions for the communities, based on identified and emerging needs.
- In collaboration with the Community Mobilizer, supervise artistic mediation activities for vulnerable cases.
- Provide training sessions in PFA and basic counselling skills to humanitarian actors, community focal points and volunteers, and other team members.
- Identify and refer people with severe mental disorders, in coordination with the referral team, if existing.
- Coordinate with the referral team and other team members the inclusion of people with mental disorders in other activities promoted by the teams.
- Develop awareness messages/campaigns related to mental health and psychosocial support to be disseminated to communities. Coordinate with other members of the teams the most efficacious ways to convey those messages.
- Organize support and discussion groups and forums.
- Facilitate MHPSS needs assessments, surveys and research in the concerned communities of the project to enhance access to community-based psychosocial services and specialized mental health care for international protection applicants.
- Map existing support provisions at the microlevel and design, together with the supervisor, initiatives to reinforce their capacity.
- Report daily activities and preparing statistics reports.
- Identify gaps (i.e., lack of cultural mediation services) that should be referred to the project management and local authorities for further action.
- Develop and maintain an efficient mental health referral system for refugees, in coordination with other governmental and/or partner agencies.
- Ensure the confidentiality of medical information of the migrants and refugees.
- Perform such other duties, as may be assigned.

Required Qualifications and Experience:

Education:

- Postgraduate University degree in Clinical Psychology, Counselling Psychology, Educational Psychology, Pastoral Counselling, Counselling Social Work or other appropriate mental health care profession/related subject.
- Master's degree in above fields is an advantage.
- Registration or chartered membership with the equivalent to the Psychological Association would be an asset.
- Minimum of 2 years of experience relevant to the function.

Experience:

- At least 3 years of experience with relevant population or paid experience in a clinical setting.
- Previous experience in counselling and protection activities in related areas of intervention is an advantage.
- Experience in emergency response setting would be an advantage.
- Previous experience with international organizations, NGOs, EU Agencies and/or Irish law enforcements or Government's Departments would be an asset.
- Knowledge of PFA and IASC guidelines for MHPSS in emergencies, as well as health and migration administrative procedures is an advantage.
- Valid driver's license with at least five years driving experience an advantage.

Skills:

- Excellent clinical skills;
- Interpersonal skills (i.e. empathy and emotional resilience);
- Intercultural competence and communication skills;
- Culture-specific knowledge;

Languages:

Fluency in **English** and in **Georgian or Albanian** is required. Knowledge of other languages relevant to the current migratory trends in Ireland, is considered an advantage (French, Arabic, Spanish, Portuguese, Somali and others).

Required Competencies:

Values

- Inclusion and respect for diversity: respects and promotes individual and cultural differences; encourages diversity and inclusion wherever possible.
- Integrity and transparency: maintains high ethical standards and acts in a manner consistent with organizational principles/rules and standards of conduct.
- Professionalism: demonstrates ability to work in a composed, competent and committed manner and exercises careful judgment in meeting day-to-day challenges.

Core Competencies – behavioural indicators

- Teamwork: develops and promotes effective collaboration within and across units to achieve shared goals and optimize results.
- Delivering results: produces and delivers quality results in a service-oriented and timely manner; is action oriented and committed to achieving agreed outcomes.
- Managing and sharing knowledge: continuously seeks to learn, share knowledge and innovate.



- Accountability: takes ownership for achieving the Organization's priorities and assumes responsibility for own action and delegated work.
- Communication: encourages and contributes to clear and open communication

IOM's competency framework can be found at this [link](#).
Competencies will be assessed during a competency-based interview.

Other:

As part of the mandatory medical entry on duty clearance, candidates will be requested to provide evidence of full vaccination against COVID-19

Any offer made to the candidate in relation to this vacancy notice is subject to funding confirmation.

Appointment will be subject to certification that the candidate is medically fit for appointment, and verification of residency, visa and authorizations by the concerned Government, where applicable.

This post is subject to local recruitment. Only persons holding a valid residence and work permit for Ireland will be eligible for consideration.

* Transportation to/from assigned place of duty will not be provided by the Organization.

How to apply:

Please share CV and cover letter with iomdublin@iom.int if interested in applying for this position. The reference code **SVN IE -002-2023 MHPSS Cultural Mediator** must be clearly indicated in the e-mail subject.

Only shortlisted candidates will be contacted for an interview, soon after the closing of the Vacancy.

Posting period: From 21.02.2023 to 07.03.2023.